

Emergency Generator Solution for Disaster Recovery Location

Client: The Doncaster Group

Location: Burton-upon-Trent

Products and Services: Power Call Emergency Generator Rental

Overview

Supplying performance components to demanding international clients, The Doncaster Group's Burton upon Trent offices provide a disaster recovery base for another part of the business. Contractor Specialist Power Systems commissioned shentongroup to provide the Power Call 'Power in the Hour' emergency generator service, to ensure that the client now has a reliable, backup power strategy in place.

The Problem

With international clients spanning the aerospace, gas turbine, specialist automotive, petrochemical, industrial, and transport markets, The Doncaster Group must have continuous power supplies in order to maintain a number of critical business processes.

Requiring a continuous power solution as part of a disaster recovery strategy for another part of the business, a UPS was already installed in the server room by Specialist Power Systems to deal with any 'glitches' or 'shorts'. However, the business required a standby power solution to provide additional back-up for an array of servers.

The optimum solution for emergency power at the site would have potentially been a permanently installed generator. But, because the premises are leased and with landlord approval proving a barrier, shentongroup's Power Call, power on-demand generator service was chosen instead of a permanent on-site generator set.

Solution

The contractor, Specialist Power Systems, commissioned shentongroup to provide the Power Call emergency generator service. Having a number of strategically placed depots throughout the UK, in the event of any power outage, a shentongroup engineer can be dispatched with an emergency generator, providing 'Power in the Hour'.

shentongroup Strategic Director, Richard Meek, describes how Power Call is the ideal solution for The Doncaster Group: "When a permanent generator set is not ideal; when costs, or landlord restrictions are an issue, shentongroup's 24/7 Power Call service is a viable solution. Once shentongroup engineers have installed a weatherproof plug on the most



accessible part of a building, the emergency generator can be rapidly despatched and connected. Providing a three hour money back guarantee, and with 23 minutes being shentongroup's current record, The Doncaster Group are certainly in good hands with Power Call".

Tony Quince, Technical Director at Specialist Power Systems commented: "We offer a range of UPS and standby systems but, for this client, a permanent on-site solution was not possible. The Power Call solution from shentongroup enables us to offer a full power solution service to our clients when an installed generator is not a suitable option."





“In the event of any mains power outages, a shentonggroup engineer will be on site, connecting and switching over to an emergency generator within the hour”

Outcomes

The Doncaster Group can continue to serve its rich array of international clients and with no breaks in business continuity, thanks to having a robust continuous power supply solution in place.

In the event of any mains power outages, a shentonggroup engineer will be on site, connecting and switching over to an emergency generator within the hour.

About shentonggroup

shentonggroup is the UK's leading technical expert in standby power, uninterruptible power supplies, and combined heat and power supplies. The company provides power solutions to organisations spanning a broad array of industries that rely on continuous power supplies and includes; finance, telecoms, IT, healthcare, manufacturing, retail, education, government, utilities, and sport and leisure.

Power Call, shentonggroup's standby emergency generator rental service is the 'Power within the Hour' service that more and more organisations are turning to. Providing emergency power generator access 24 hours a day, 365 days of the year through a nationwide network of power generator engineers and depots, Power Call aims to have a generator on-site and running within one hour of a power failure. shentonggroup's record for delivering an emergency standby generator is just 23 minutes and the company is so confident of its response times and efficiency that it

guarantees client's generator power within three hours, or their money back.

To find out more about the options for emergency power or disaster recovery planning download our white papers at www.shentonggroup.co.uk

About The Doncaster Group

The Doncaster Group specialises in precision metal casting, forging, and the manufacturing and assembly of precision parts to aerospace, gas turbine, automotive, petrochemical, construction, industrial and transportation clients throughout the globe. The company excels in working with alloys and metals that are difficult to shape and form, and that are required to operate in demanding ambient conditions.



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