



Data Sheet

Generator Refuelling



Whether you're forced to use emergency power generators for a prolonged blackout or you're running prime power generators

in a remote location you'll need regular and planned refuelling with peace of mind that you can be refuelled on short notice too.

shentonggroup offers refuelling contracts to holders of our 'Power Care' and 'Maxicare Plus' service contracts. For a fixed annual fee we will deliver diesel directly to the generator fuel tank. We can also assist with one-off refuelling.

With strategically placed depots and refuelling stations we can guarantee fuel deliveries to almost any location within the UK. Make sure your backup power never runs dry.

Rapid Response

Rapid refuelling is available for customers who need a guaranteed response during periods of prolonged mains supply failure. Annual contracts are available with delivery vehicles on call 24/7 to respond within 6, 12, or 24 hours depending on the service level selected

6 Hours Response

For Clients whose need is critical such as hospitals, care homes, telecom applications, financial institutions etc.

12 Hours Response

For Clients whose need is vital but not critical such as manufacturing facilities, utility companies, computer data centres etc.

24 Hours Response

For Clients who have a larger than average day tank or bulk fuel storage facilities such as farms, private residencies etc



Power Care

Hawkeye® Monitoring

All of our generators can be equipped with Hawkeye® Monitoring, our automatic remote generator monitoring system.

Having a 24/7 watch on all the operational elements of our emergency generators means that the moment the generator control panel detects the fuel is low, Hawkeye® calls our central control room to request a delivery.

If you have a refuelling contract we will respond in accordance with the appropriate service level. If no contract is in place a one off delivery can be arranged.

Distributor:



In line with our policy of continuous development, we reserve the right to change specification without notice.