## **Service Contract Data Sheet**



## Generator | Power Care Lite





## **Definitions**

- Standard Service; Visual Check of the generator. Start and run test to check for any faults.
- Major Service; Visual Check, Oil and Filter change and thorough inspection of the Generator.
- Technical Support; Telephone based support in normal working hours.

We offer a range of flexible maintenance contracts to suit your business needs providing end-to-end care of your equipment year upon year.

With strategically placed depots across the UK and our nationwide network of technical engineers

and support staff we promise the highest standards of Generator servicing, maintenance and emergency response. Our 24/7 helpdesk remains constantly tuned to support our clients and dispatch our engineers to callouts where contracted.

| FEATURE                   | INCLUDED |
|---------------------------|----------|
| Standard Service          | ✓        |
| Major Service             | ✓        |
| Parts Included            | X        |
| Consumables Included      | X        |
| Emergency Response        | X        |
| Technical Support         | 8am—5pm  |
| Hawkeye Remote Monitoring | X        |
| BOLT ONS                  |          |
| Refuelling                | Optional |
| Loadbank Testing          | Optional |
| Fuel Polishing            | Optional |
|                           |          |

## **Distributor:**



In line with our policy of continuous development, we reserve the right to change specification without notice.