

## National Emergency Callout Generator Network



**Power Call**



**The UK's leading Technical Experts**

in Standby Power, Uninterruptible Power Supplies and Combined Heat & Power Systems

# Power Call

is a nationwide  
emergency callout  
generator network  
with guaranteed response  
to contracted sites **24/7/365.**

**To arrange a FREE site survey call: 0844 888 444 5**

**The most cost effective 24/7/365 guaranteed solution to prolonged powercuts nationwide, providing peace-of-mind for any operation that cares about business continuity and guaranteed service levels.**

**Powercut Insurance Cover – just like the ‘AA’ or ‘RAC’; Are you covered?**

Site Registration involves installation of a ‘plug-and-play’ manual generator connection and changeover system.

A Power Call contract is then issued for a fixed monthly fee. Emergency callouts to unscheduled powercuts are unlimited and included free of charge.

The shentong**group** 24/7/365 network control room manages all callouts, co-ordinating the operation from start to finish, including delivery, connection, refuelling, and collection of the generator.



**shentonggroup**  
power with responsibility



Power Call



Our 24/7/365 network control room is always on hand to take your emergency call.



Strategically placed depots around the UK ensure the fastest response times.



A weatherproof plug and socket provide fast and safe connection to your premises.



A manual changeover switch allows selection between mains power and generator.

# Service Level Commitment

Power Call is the result of intensive research and modelling utilising bespoke mathematical software developed specifically for the product. Statistical analysis and practical experience over 10 years show a successful deployment rate of better than 98%.

We are so confident of fulfilling our contractual commitment to you, that should we fail to have a generator available, your total Retainer Fee for that site for that year will be refunded.

10 years & 1000's of powercuts later we've **NEVER FAILED!**





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### What our existing subscribers say about Power Call:

**"Just to say many thanks for your prompt service and good response to callouts yet again; It has proved fast, reliable and very cost effective. Well done!"**

- Leading Healthcare Organisation

**"shentonggroup is the only company able to provide such an effective 'Power Call' service."**

- London Based Government Organisation

**"The Power Call service was just what we wanted and fits our requirements perfectly."**

- Independent Care Home Group

**"the Power Call guaranteed service meets all our requirements as it increases the resilience of our contingency plan in order to protect ourselves against prolonged powercuts."**

- National Portrait Gallery

**"Power Call has proved perfect for our requirements – standby power without capital expenditure or ongoing maintenance."**

- International flight scheduling Organisation

**"With Power Call, we are now confident that the Council is able to fulfil its requirements under the Civil Contingencies Act 2004 with an effective power security plan."**

- District Council

**"The Power Call service ticks all the boxes as we are protected when a powercut occurs but do not have the responsibility of buying, maintaining and updating a generator."**

- Scottish Petrochem Company

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