



Service Contract Data Sheet

Generator | Maxicare Plus



Power Care



We offer a range of flexible maintenance contracts to suit your business needs providing end-to-end care of your equipment year upon year. With strategically placed depots across the UK and our nationwide network of technical engineers

and support staff we promise the highest standards of Generator servicing, maintenance and emergency response. Our 24/7 helpdesk remains constantly tuned to support our clients and dispatch our engineers to callouts where contracted.

Definitions

- Standard Service; Visual Check of the generator. Start and run test to check for any faults.
- Major Service; Visual Check, Oil and Filter change and thorough inspection of the Generator.
- Emergency Response; 24/7 cover with response to 'red alert' calls in 4 hours.
- Technical Support; 24/7 telephone based support.
- Remote Monitoring; 24/7 monitoring (including weekly test run) reporting back to our central control room.
- Refuelling; Routine deliveries of diesel directly to the generator fuel tank in normal working hours.
- Fully comprehensive fixed price contract

FEATURE	INCLUDED
Standard Service	✓
Major Service	✓
Parts Included	✓
Consumables Included	✓
24/7 Emergency Response	4hr Response*
24/7 Technical Support	✓
Hawkeye Remote Monitoring	✓
* To 'Red Alert' situations. A 'Red Alert' is defined as—A failure of the generator to start following a genuine and extended mains power supply failure (except running out of fuel).	
BOLT ONS	
Refuelling	✓
Loadbank Testing	Optional
Fuel Polishing	Optional

Distributor:



In line with our policy of continuous development, we reserve the right to change specification without notice.