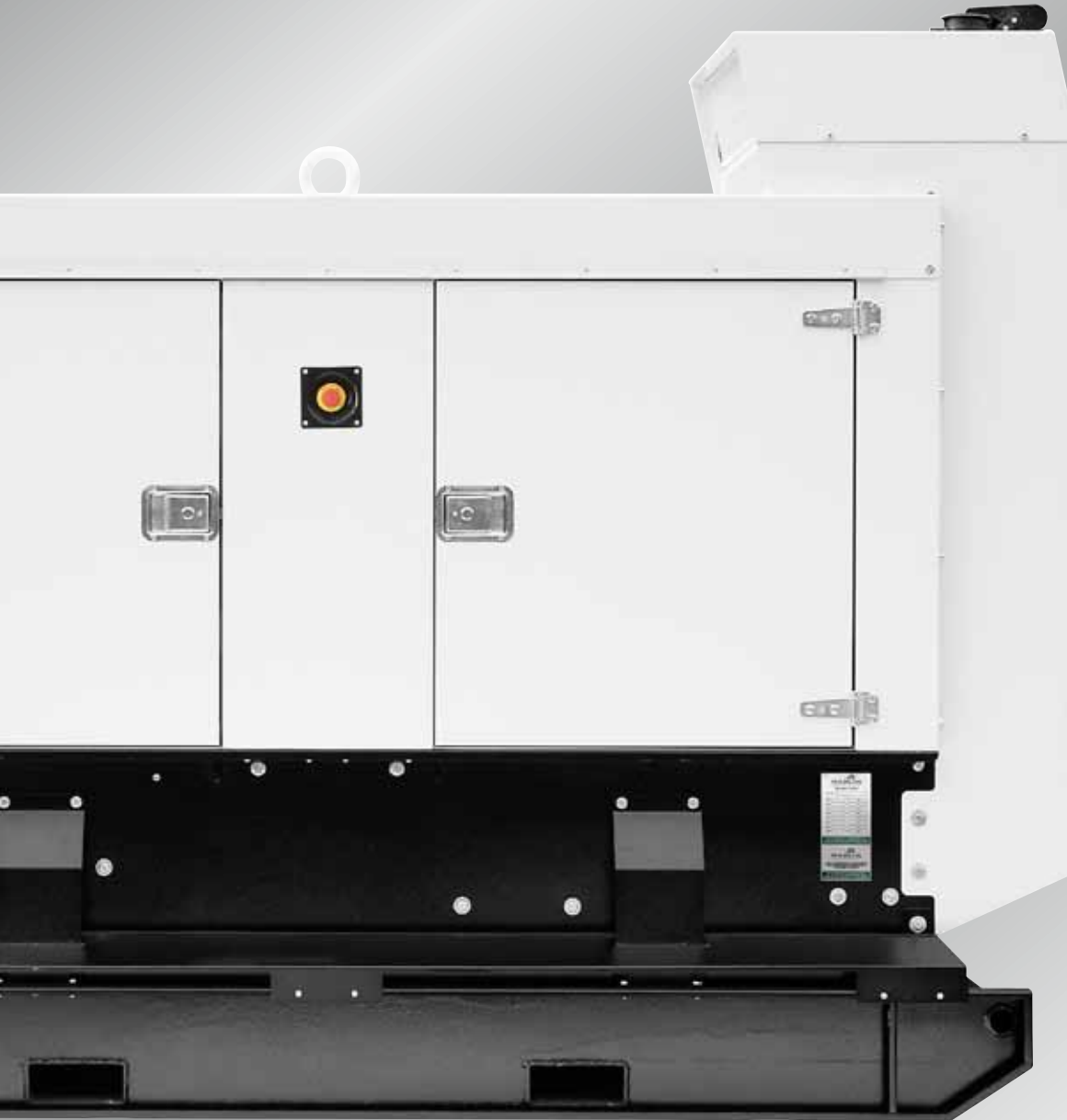


Maxicare_{plus}

A Fully Comprehensive 5 element service programme for Standby Power Systems



Maxicareplus

A Fully Comprehensive annual nationwide service contract for any type and size of generator that includes two scheduled services, emergency cover with a 4 hour response, normal working hours refuelling, fully automatic remote monitoring and diagnostic testing, and all replacement parts and consumables in one simple service contract.... **All for a fixed price**

● Service

Nationwide emergency callout, with 24/7 cover and response to mission critical faults within 4 hours.
Telephone based customer support is provided 24/7.

● 'Hawkeye' Monitoring

'Hawkeye' continuously monitors your generator 365/24/7, automatically tests it once/week and reports any fault conditions directly to our central control room.

● Refuelling

A nationwide network of fuel storage depots ensures we can refuel your generator anywhere in the UK.
When a low fuel warning is indicated by the 'Hawkeye' monitoring system, our tankers will deliver in normal working hours.

● Maintenance

Two scheduled maintenance visits are provided/year, one standard and one major which includes oil and filter changes.

● Replacement Parts

All consumable parts (air, oil and fuel filters) together with lubrication oil and coolant are included.

All replacement parts for the Generator, Automatic Mains Failure (AMF) Panel, Acoustic Canopy, Fuel system and Exhaust system are also included within the contract.




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